

License Already in Use

What This Means

This issue occurs when your license has reached its maximum number of active sites.

You cannot activate the license on additional sites until a slot is freed.

Common Symptoms

- activation fails with a message indicating the license is already in use
 - unable to activate on a new site
 - Pro features remain unavailable on the new site
-

Why This Happens

Each license has a limit on how many sites it can be used on at the same time.

If all available slots are in use:

- new activations are blocked
 - existing sites remain active
-

How to Fix It

To resolve this issue:

1. Review Your License Usage

- access your Steel Security account portal
- view the list of active sites

- identify any sites that no longer need the license
-

2. Deactivate an Existing Site

- deactivate the license on an unused or old site
 - confirm the slot is freed
-

3. Activate on the New Site

- return to your new site
 - enter your license key
 - activate the license
-

What to Expect After Fixing

After freeing a license slot:

- activation on the new site should succeed
 - Pro features will become available
 - your license usage will update accordingly
-

When to Seek Help

If you believe this is incorrect:

- confirm the number of active sites
 - ensure no duplicate or unexpected activations exist
 - contact support with details
-

Best Practices

- deactivate licenses on unused or temporary sites
- avoid leaving licenses active on development environments
- review your license usage regularly

Related

- [License Limits & Usage](#)
- [Managing Your License](#)
- [Deactivating a License](#)

Revision #1

Created 2026-04-04 18:50:52 UTC by Jason Wassing

Updated 2026-04-04 18:50:52 UTC by Jason Wassing